Zene English AI – FAQ for Parents

1. What is Zene English AI?

Zene English AI is a program that helps children improve English through realtime, speaking, and fun activities. It gives feedback on pronunciation and fluency. It's more interactive to help child be a confident communicator.

2. How will this program help improve my child's communication and confidence?

Your child will practice speaking clearly, listening carefully, and using better words. Zene AI gives instant feedback. This helps them feel more confident in class, in exams, and when talking to others.

3. Is this suitable for my child's age and learning level?

Yes. Zene is designed for school children. It matches their learning level and helps them improve step-by-step.

4. How much time should my child spend on Zene English AI at home?

Just 60 minutes a week is enough. You can divide this time into small sessions as per your convenience. Regular practice brings the best results.

5. What kind of activities will my child do in Zene?

Your child will do a lot of interactive activities like speaking practice, story reading, vocabulary, and listening activities.
Student Tutorial Link:https://drive.google.com/drive/folders/1RO4V8ZcocT7evAtEZiqn0-dzruvQXlre

6. How does my child log in and start using it?

Go to https://lab.zene.ai Use the login ID and password shared by the school.
 Watch this video to get started:
https://drive.google.com/file/d/13aiKizPJGxKUSWk_OCSfAjEowTKU_nxs/view?usp=share_link

7. Can my child use Zene on a mobile phone or tablet?

Yes. Zene works on mobile phones, tablets, laptops, and desktops with internet access.

8. How can I track my child's progress?

After logging in, you will see your child's progress on the dashboard. You can open each activity to see the score and feedback.

9. Is the content aligned with the school curriculum?

Yes. Zene supports what your child is learning in school and follows the English syllabus.

10. Is it safe for my child to use AI tools and is their data private?

Yes. Zene is safe for children. It does not allow chatting or unsafe content.
As per government rules, we do not share any student data. The data is used only to help your child learn better.

11. How does Zene ensure my child's data and privacy are protected?

Zene follows all government rules. We don't share your child's name, voice, or any personal information with anyone. Data is used only to improve their communication skills.

12. What makes Zene engaging or motivating for children?

Zene feels like a game. Kids earn stars, get instant feedback, and enjoy animations making learning fun and exciting.

13. Will my child need any help from me during practice?

Zene is easy to use. Most children can do it independently. Younger children may need help at the beginning.

14. Who do I contact for technical help or login issues?

For any queries, please mail us at admin@zene.ai
Our team will respond and solve the issue within 24 hours.